



**Amplifying Voices
and Opportunities**



The Arc.
Prince George's County
2023 Annual Report

As we reflect on the past year and look ahead with hope and determination, we are thrilled to share with you the highlights of our collective efforts. In 2023, we set out with a clear vision – to amplify the voices that often go unheard and create opportunities that empower individuals and communities.

In 2023, we launched a new Hispanic outreach and advocacy initiative, and developed strategic partnerships. We elevated marginalized voices and shed light on the stories that deserve to be told.

As you delve into these pages, we hope you feel the same sense of pride and inspiration we do. Here are a few highlights of what we achieved in 2023:

- \$819,500 Earmark funding supported by Senator Van Hollen, Senator Cardin, Congressman Brown, and Congressman Hoyer to support individuals with intellectual and developmental disabilities, one of the largest awarded to a nonprofit agency;
- Crystal Ali, Employment Specialist, was awarded a Citation from Governor Moore as an Outstanding DSP;
- Enterprise Community Partners awarded us a \$289,500 Thome Grant to make upgrades to six group homes to help residents live safely and “age well” in place;
- Melonee Clark, our Division Director of Family, Education & Community Engagement was recognized at The Arc National Convention for her work expanding Diversity, Assess & Inclusion; and
- Amazon provided funding for technology like Alexa devices to be installed in group homes.

Here’s to a future filled with amplified voices, endless opportunities, and a steadfast commitment to creating positive change.



A handwritten signature in black ink that reads "Terrence Beverly".

Terrence Beverly
The Arc Prince George's
County Board President



A handwritten signature in black ink that reads "Rob Malone".

Rob Malone
The Arc Prince George's
County Chief Executive Officer

LEADERSHIP



BOARD OF DIRECTORS

OFFICERS

President

Terrence Beverly
EagleBank

Vice President

Donna Orange
Blue Cross Blue Shield Association (Retired)

Treasurer

Jim Cornelsen
WesBanco

Secretary

Dan McKeon
Mariott Hotels and Resorts

MEMBERS

Veronica Lee Ali
National Marine Sanctuary Foundation

Candice D. Austin
Verizon

Kimberley Brown
The Annie E. Casey Foundation

Chris Collins
Self-Advocate

Bill Breskin
Retired

Shannan Herbert
Stratify

Tonya Jackson
Transit Employees Health and Welfare

Delegate Rachel Jones
Maryland General Assembly and David Turch & Associates

Marchetta Powell
Comcast

Lisa Shames
Parent Advocate

Anjolene Smack-Whaley
Express Brokers Realty, LLC

Jada Thornton
M&T Bank

Nnena Wilson
Self-Advocate

Viridiana Camacho
Adhoc-Hispanic Outreach

Vykuntam Adepu
Adhoc-IT

STAFF LEADERSHIP

Rob Malone
Chief Executive Officer

Sheldon Kronzek
Chief Financial Officer

Thalia Simpson-Clement
Chief Program Officer

A. Henley
Chief of Staff

Lorraine C. Holmes Settles, CFRE, SFX
Chief Development Officer

Miyan Thomas
Division Director of Day and Employment

Melonee Clark
Division Director of Family, Education & Community Engagement



SERVICE



In the spirit of unity, equity, and compassion, we created the first-ever **MLK Day of Service** event with our community partners and supporters CareFirst, United Way National Capital Area, and Lt. Governor Aruna Miller. Through a series of impactful and uplifting drumming and dancing experiences and meaningful conversations, we fostered a deeper understanding of Dr. King's teachings and exemplified the principles he championed.

PARTNERSHIP

Titan Circle is a special category of our supporters who have each donated \$10,000 or more since 2000. These donors show their loyalty and dedication to The Arc's work. We are so grateful for these unyielding champions who help us continue to go above and beyond for those we serve.

Alco Pharmacy
John B. and C.A. Andrews
Jerald Baker
Bancorp Bank
Paul Bauer
Berenbaum Family Foundation
Don Blakley
Blue Cross Blue Shield Association
Bob Grill General Contractor, Inc.
Brown & Brown
Donna Bryant
CareFirst Blue Choice
Chaney Enterprises
Chick-fil-A
Wayne & Denise Coleman
The Columbia Bank
Comcast Commercial Insurance Managers, Inc.
Community Foundation of Anne Arundel County
Elizabeth Danahy
Thomas Dugan
Sarah Earwicker
Ruth Eicher
Enterprise Community Partners
Enterprise Holdings Foundation
William Fern
Fulfilling the Promise PG
Fulton Bank Financial Advisors
Clifford George
George Preston Marshall Foundation

Giant Food LLC
Helen Goldsmith
Greater Washington
Community Foundation
James & Phyllis Hall
Eugene and Bettye Hawkins
Nicholas and Irene Hluchyj
Household Finance
Johnny's Auto Service
Kaiser Permanente
Evelyn King
Knollwood Development Corporation
Barbara Lampe
Julia Marie & John Laulis
Richard Lee
Maryland Community Health
Resources Commission
Maximus Foundation
Mary Jo McGovern
Maryland State Council Knights
of Columbus
Melwood Horticultural Training Center
MGM Resorts International
Mullen, Sondberg, Wimbish & Stone
National Council on Aging
Northrop Grumman
John O'Connor
Craig Parker
Wesley & Connie Paulson

Pepco
Kim Perkoski
Patrick Petit
The Philip Graham Fund
Prince George's County Council
Prince George's County
Executive Office
Qlarant Foundation
Jack Ramsey
Ray Revels
Schwab Charitable
Mark Semanie
Lisa Shames
Stantec Consulting Services Inc.
Kenneth & Lucille Taylor
TD Charitable Foundation
Tegna Foundation
The Arc of the United States, Inc.
The Community Foundation for
The National Capital Region
The Crescent Cities Jaycees
Foundation
The Harry and Jeanette Weinberg
Foundation, Inc.
Melanie Townshend
Washington Gas
Wells Fargo Foundation
WesBanco
William S. Abell Foundation Inc.



U.S. Senators Chris Van Hollen and Ben Cardin and Congressman Steny Hoyer provided a substantial financial investment of earmark funding in the amount of \$819,500, marking a significant milestone addressing mental health issues amongst people with intellectual and developmental disabilities. Senator Joanne Benson accepted an invitation to participate in the presentation. This endorsement empowers us to expand our reach and intensify our efforts to meet critical mental health challenges head on. It also emphasizes the importance of **strategic governmental support** in advancing our mission and implementing innovative solutions.



With this invaluable support, we have been able to:

- Hire an Additional Registered Nurse
- Hire an Additional Wellness Project Leader
- Hire an Additional Bi-Lingual Transition Youth Coordinator
- Provide Travel Training for Ready@21
- Hire a Ready@21 Job Coordinator
- Hire a Contractual Nutritionist
- Add Exercise, Dance, Drum, Art & Computer Training Classes
- Provide Wheelchair Ramps, Entry Door Replacement, Awnings, Walkway and Driveway Repair in 8 Houses
- Give Summer Camp Scholarships to 20 Youth with IDD
- Pay Hotel Costs for 100 Nights for Families in Need of Respite
- Cover \$10,000 towards Ready2B Healthy Youth, Fitness and Family Fun Festival



FELLOWSHIP



The familiar sound of bowling balls crashing into pins and the joyous cheers of participants resonated throughout Bowlero in College Park to celebrate the return of our annual **Bowling Bash** in March 2023. This event brought people together for a day of camaraderie, friendly competition, and philanthropy. In its revival and beyond the strikes and spares, our annual Bowling Bash strikes at the heart of families, staff, supporters, and vendors with a special infusion of fun and fellowship.

CELEBRATION



Tropical Summer Splash!



At our **Annual Meeting and Employee Celebration** in June 2023, we celebrated employees with 5 to 30 years of service to The Arc, at the Newton White Mansion. We saluted two board members – Shirley Patterson and James Stockton – for their volunteer tenure on the board of directors, and heard from our CEO about the outstanding service our Direct Support Professionals provided during the year. We thanked our donors, funders and supporters. We danced, we laughed, we rejoiced in our success with our staff, board volunteers, sponsors and members of the community we support.



COMMITMENT



In 2023, we bid a heartfelt farewell to two extraordinary colleagues. Each of them enjoyed 20+ year tenures. **Becky Carter** (featured at right) has shown an unwavering support for our Infants & Toddler and Autism Waiver Programs. **Osceola (affectionately called "O.C.") Haliburton** (pictured in red above) has demonstrated a commitment to customer service at the front desk and uncanny ability to know where everyone and almost everything is in our headquarters. Both individuals' commitment to our mission has shaped our identity and fueled our success. Their impact will resonate within our organization for years to come.



Crystal Ali's 29-year story working at The Arc is one of remarkable commitment and dedication. Because of that, she was recognized by Governor Wes Moore for her hard work and dedication as an Employment Specialist in 2023. (She is shown above holding her award.) Crystal carries a caseload of 28 people to whom she teaches job interview skills, and assists with discovering career opportunities, internet capabilities, and resume building. She always keeps the lines of communication open with our employment partners.



WELLNESS



The Ready2B Healthy Youth, Family, Fitness & Fun Festival has evolved into an eagerly awaited annual tradition. This transformative event fosters a holistic approach to well-being. Families, youth, and individuals anticipate the festival as a vibrant gathering of people and community partners promoting health, fitness, and enjoyment. The decision to make this festival an annual affair underscores our commitment to community wellness.



EXCELLENCE



In New Orleans at The Arc 2023 National Convention, **Melonee Clark** (left) was honored with an NCE (National Conference of Executives) **Diversity and Cultural Competency Award**. Presenting the award is Lorraine Holmes Settles, Chief Development Officer, at The Arc Prince George's County. The award recognizes Melonee for her innovative, immersive work and programs to meet the needs of individuals with intellectual and developmental disabilities and their families in the underserved Hispanic community. This not only acknowledges her outstanding contributions but highlights the profound ripple effect of her work. It also symbolizes that Melonee Clark has set a standard for excellence for chapters of The Arc nationwide.

DEDICATION



We proudly shine a spotlight on the heart and soul of our organization – **Direct Support Professionals.** Our success is intricately tied to their exceptional work fostering independence, promoting inclusion, and creating a nurturing environment in which those we serve can thrive. Their unwavering dedication has led to tangible improvements in the lives of those entrusted to our care.





We offer awards, appreciation events, and on-going training, but we believe this letter best showcases their outstanding contributions:

I am eternally grateful...

My nephew, Kevin Cannady, whom was called Keb, by his relatives/biological family, has been a member of The Arc Prince George's County Family since 1983. On many occasions I have stated The Arc is Keb's family and we are his relatives.

When Keb's mom passed in 2004, I became actively involved in his Arc Prince George's County life by attending meetings, being a part of the decisions in his life, doctor's appointments, etc.

On July 30, 2023, he was admitted to Doctor's Hospital, only to be returned home the same day, where he transitioned, surrounded by his Arc family and friends. I witnessed the outpouring of love for Keb when I arrived at the house, minutes after he transitioned. At that time, I expressed to all in the house, I believed he didn't want to die in the hospital, he wanted to die at home with the people who showed their love for him.

I want to take the opportunity to say "thank you" and to express my appreciation and gratitude to the entire Arc Prince George's County Family for the love, care and support given to Keb through the years. There is an old saying to not begin calling names because unintentionally you'll omit someone's name and someone's feelings will be hurt. That is not my intent here. I feel compelled to call some of the names of those I've interacted with through the years, such as Qualm Matthias, Antoinette Reed, Sharon Hunt, Dina Tetteh, Delicia Jackson, Lillian Anderson, Sheila Woods, Kelly Shaner, Kim Turner and so, so many more. Some of these names probably were not a part of The Arc but they were at one point beneficial to the care given Keb.

There are so many others whose names I don't know, to them, I also want to say "thank you" and to express my heartfelt appreciation and gratitude. My prayer is that you continue to show all the families in your care the same love and support shown to my nephew, Kevin Cannady.

I am eternally grateful.

Debra Moore

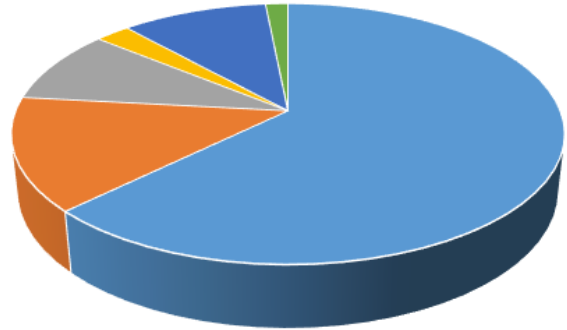
Debra Moore, Kevin Cannady's Aunt



FY2023 Audited Financials

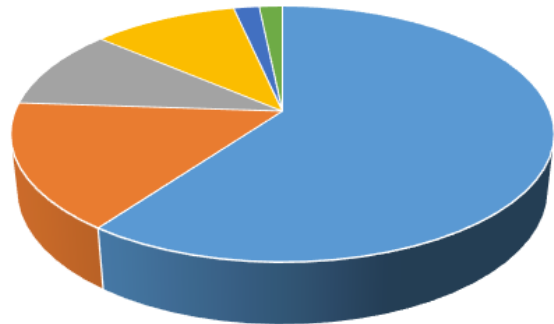
REVENUES

Residential Services	\$27,337,390
Meaningful Day Services	6,114,735
Family and Community Supports	4,004,819
Administrative Services	1,053,138
Grants and Fundraising	4,417,559
Transportation Services	673,597
	<hr/>
	\$43,601,238



EXPENSES

Residential Services	\$23,494,602
Meaningful Day Services	6,275,979
Family and Community Supports	3,990,337
Administrative Services	4,024,416
Grants and Fundraising	706,638
Transportation Services	641,007
	<hr/>
	\$39,132,979



The Arc Prince George's County had a successful financial year in **FY 2023**. We were able to not only strengthen our ongoing services to the community but in many cases expand and add new services to the people we serve. We were also able to reduce our staffing vacancies from 160 to 100.

EMPOWERMENT



Congratulations

TO THE NEW LATINO ADVISORY BOARD



Omar Eaton-Martinez



Madeline L. Frazier



Carlos Lopez



Katherine Lopez



Miriam Machado-Luces



Jennifer Muñoz



The Multicultural Affairs Office of County Executive Angela Alsobrooks created a **Latino Advisory Board** in 2023 committed to further empowering the Hispanic/Latino community in our county. Kat Lopez was nominated and appointed to serve a two-year term. She is a bilingual program administrator at The Arc Prince George's County, providing support to Spanish-speaking families with children who have disabilities. Her deep understanding of Latino culture has been instrumental in helping her connect with and reach more families who require assistance.

SUPPORT



Technology is deeply embedded in our daily lives, but for people with intellectual and developmental disabilities (IDD) the barriers to accessing technology can be disproportionately high. To address this, The Arc US and Amazon offered us a unique opportunity to participate in the **Amazon Echo Impact Project** for the purpose of increasing the use of Echo devices and knowledge of people with IDD, their family members and caregivers who support each person served by our chapter.

MENTORSHIP



PROJECT SEARCH: We couldn't be more proud to bring this national internship model for young people with special needs to Prince George's County when there wasn't anything like it around. Here are the latest group of teens who are preparing to exit high school within the next two years with work experience they gained at Joint Base Andrews.

EDUCATION



Through the **Division of Education & Community Engagement** our **Benefits Enrollment Center (BEC)** outreach touched 512 families this year uncovering a total value of benefits of \$2,862,757.00. The goal is to connect with people who are 18 and older that have a disability, and who need assistance in understanding the process of applying for state and federal benefits.

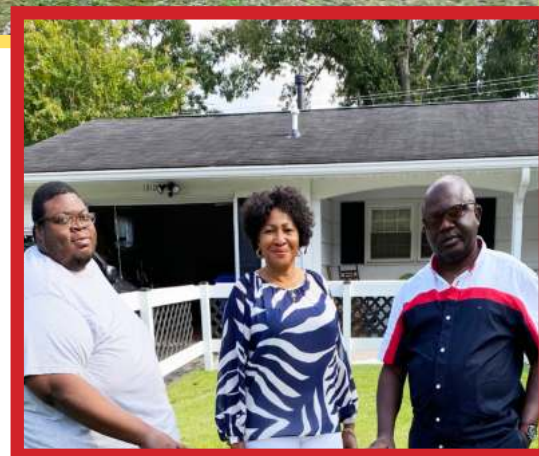
A Cultural Broker Grant awarded from The Maryland Developmental Disabilities Council will undoubtedly enhance our mission and impact. A total of 5 Cultural Brokers will work to increase access and decrease barriers for Hispanic people with developmental disabilities and their families around the county.

COMMUNITY



A new fence and patio is just the beginning of extensive upgrades to assist the people we serve with aging well in place, reducing fall risks, and providing overall wellness. The residents of the home above get to enjoy the outdoor space and are able to access it from the basement thanks to \$289,500 from **The Enterprise Community Partners/Thome Aging Well Program Grant**. This transformative project will not only renovate one house, but a total of six houses throughout the county.

We also put a **Community Development Block Grant** for \$180,660 to good use in 2023 applying it toward a new roof, bathroom remodel, kitchen remodel, and walkway repairs for seven of our houses.



COLLABORATION



**PROJECT
LIVE**
HEALTHY TRANSITIONS

In September 2023 we were awarded \$750,000 from the Department of Health and Human Services Substance Abuse and Mental Health Services Administration (SAMHSA) renewable up to five years for **Project LIVE Healthy Transitions**: improving life trajectories for youth and young adults with serious mental disorders.

The Arc proposes to improve and expand access to developmentally appropriate, culturally, and linguistic responsive supports to transition-age youth and young adults ages 16 to 25 years old, who have or are at risk for developing a serious emotional disturbance or serious mental illness.

SELF-ADVOCACY



In June 2023, we hosted our first annual **Self-Advocacy Retreat**, at DoubleTree Hotel in Largo. We were able to talk about the importance of self advocacy in the lives of people with intellectual and developmental disabilities by sharing personal stories and experiences, and brainstorming on ideas for action and change. We also provided training on legislative testimonies, working to empower each self-advocate with the confidence and efficacy to impact hearts and minds.





70+ Years of Caring

1401 McCormick Drive • Largo, MD 20774 • www.thearcofpgc.org • 301.925.7050